

# FRIDAY BULLETIN

NEWS FROM THE ALASKA DIVISION OF LIBRARIES, ARCHIVES & MUSEUMS

9/30/2011

*This newsletter is available weekly and previous issues are available at [http://lam.alaska.gov/about\\_lam/FridayBulletin.html](http://lam.alaska.gov/about_lam/FridayBulletin.html).*

*Submissions for the Friday Bulletin should be sent to [linda.thibodeau@alaska.gov](mailto:linda.thibodeau@alaska.gov) and may be edited for content and length if used.*

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## **NEWS FROM THE DIVISION**

### ***BUILDING NEWS***

If you've been wondering about the status of the Library Archives Museum building project, check out the latest project white paper posted on the project blog at <http://alaskalamp.blogspot.com/2011/09/project-white-paper-september-2011.html>. Feel free to download, print and share with interested parties.

In other building news, we are truly excited to announce a "soft groundbreaking" for the SLAM project at **11:30 am on Monday, Oct 3rd**. Honored guests include Mike Hanley, EED Commissioner, Commissioner Marc Luiken of Dept of Transportation & Public Facilities, members of the Juneau legislative delegation, and Sorrel Goodwin, member of the Auk Kwaan Tlingit leadership. Please join us to celebrate the beginning of physical work on our project. This small ceremonial beginning will take place in front of the present museum. Bring a raincoat!

This initial site preparation will include clearing brush, graveling low spots, general clean-up, aligned fencing and other similar work that will begin in October.

## **SCOTT CARRLEE'S EXCELLENCE**

Alaska State Museum Curator of Statewide Services, Scott Carrlee, was awarded Museums Alaska 2011 Award for Excellence in the Museum Profession. Scott received the award in Valdez on September 23rd, during the annual joint meeting of Museums Alaska and the Alaska Historical Society.

Scott's dedication and professionalism were highlighted in describing his work throughout Alaska in guiding museums and cultural centers toward improving and growing their facilities and programs. His acceptance of the award was met with a cheer and standing ovation from the audience.

The staff of the Division offers their congratulations to Scott on being recognized for the honor.

## **WHO WE ARE: NATALEE ROTHAS (GOVERNMENT DOCUMENTS)**

We are resuming our occasional series of staff introductions, so you can meet the people associated with the Division. Here is an introduction from State Library Government Documents Assistant Natalee Rothaus:

Hi, I'm Natalee Rothaus and began working at the State Library in June 2010. Prior to that I worked at Harborview Elementary School and the Juneau Arts and Humanities Council. My very first job was in a local branch of the Brooklyn (New York) Public Library. So it's quite pleasing after many years to return to a library environment. I'm married to local attorney Mike Stanley and we have two children. Rose works in DC as an assistant to Senator Lisa Murkowski. Max is a senior in the mechanical engineering program at the University of Colorado, Boulder.

The primary focus of my position is handling the specialized library processing procedures for the receipt of a wide range of State, Federal and Canadian publications and documents. These items and materials can be in print, electronic or microfiche. I'm also the keeper of the library stacks, regularly shelving library materials and maintaining the general orderliness of our collections. Additionally I do some work in the Historical Library as part of the physical processing team.

Several of my other duties include: circulation desk shifts assisting patrons and the librarians; monthly mailing of the State documents depository shipments; fulfilling print research requests from state employees who subscribe to the Alaska State Library Table of Contents (TOC) service and assisting with the weekly mailing to many of the TOC subscribers. I work independently but am very much a part of a great team of hard-working and dedicated folks.

## **MANGO LANGUAGES TROUBLESHOOTING IDEAS**

After last week's launch of the Statewide license to Mango Languages, we've been getting scattered reports of people unable to access the new service. So far the problems seem to be falling into two categories – not being able to create a Mango Languages account or not receiving a confirmation e-mail needed to complete setting up your account. Here are tips on dealing with both problems. Feel free to share these tips with your patrons or coworkers:

1) I can't sign up for a Mango Languages account:

Step 1 – Are you at <http://libraries.managolanguages.com/alaska/start> ? If not, go to that exact URL.

Step 2 – Look at the screen and check for a “signup” section to the right of the box. It should look like



Step 3 – If the screen does not have a signup section, then please visit the ALN help form at <http://alaskalibrarynetwork.org/get-help/> and fill it out. That will send us your IP address which we will need to allow you to sign up for an account from your location.

2) Mango let me create a profile, but I never received a confirmation e-mail.

Under normal circumstances, you should have a confirmation e-mail in about an hour. If you haven't gotten the confirmation e-mail by then, check your spam catcher/spam folder/junk mail folder. If you're not sure if you have a spam folder or other spam catcher, check with your e-mail or Internet Service Provider (ISP).

Once you have the confirmation e-mail, follow the instructions it gives you. If you still cannot log into Mango, call their helpdesk at 877-626-4611. It is a toll-free call. Their service hours are from M-F 9am-5pm Eastern.

If you have other problems once you can login to Mango Languages, call their helpdesk at the number above.

## **CHANGES TO DIGITAL PIPELINE HELPLINE**

In the next week or so, the Digital Pipeline Helpline at the Alaska-Only toll free number of 1-800-440-2919 will be made announcement only. Dialing this number will give Alaskans access to the current Digital Pipeline passwords. To request brochures or technical help, use the help form at <http://alaskalibrarynetwork.org/get-help/>. This form will provide technical information to the ALN staff troubleshooting access issues.

## **NEWS FROM L.A.M.S IN ALASKA**

### **SHI TOTEM PARKS LECTURE ONLINE**

As reported in the September 16, 2011 issue of the Friday Bulletin, Emily Moore, a Ph.D. candidate at the University of California, Berkeley and a visiting scholar at the Sealaska Heritage Institute, gave a lecture on Southeast Alaska totem poles that were made or restored during the Great Depression. The lecture was given on September 19<sup>th</sup> and is now available online at <http://vimeo.com/29455942>.

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