

# FRIDAY BULLETIN

NEWS FROM THE ALASKA DIVISION OF LIBRARIES, ARCHIVES & MUSEUMS

5/18/2012

*This newsletter is available weekly and previous issues are available at [http://museums.alaska.gov/LAM/about\\_lam/FridayBulletin.html](http://museums.alaska.gov/LAM/about_lam/FridayBulletin.html).*

*Submissions for the Friday Bulletin should be sent to [linda.thibodeau@alaska.gov](mailto:linda.thibodeau@alaska.gov) and may be edited for content and length if used.*

**Contents:**

**NEWS FROM THE DIVISION**

**DIVISION AND DEPARTMENT WEBSITES UNAVAILABLE THIS WEEKEND**

**STATE RECOGNITION OF TALKING BOOKS CENTER SERVICE QUALITY**

**MORE KUDOS FOR SCOTT CARRLEE**

**NOW AVAILABLE ONLINE: NEQSURTEK = THE TWO SUBSISTENCE FISHERMEN**

**NEWS FROM L.A.M.S IN ALASKA**

**UPCOMING ALASKA OWL VIDEOCONFERENCES**

**TED STEVENS PROJECT YOUTUBE CHANNEL**

\*\*\*\*\*

## NEWS FROM THE DIVISION

### DIVISION AND DEPARTMENT WEBSITES UNAVAILABLE THIS WEEKEND

Due to scheduled maintenance for the State of Alaska's network, the Department of Education's Website will be unavailable Sunday, May 20 from 7am to 4pm. This will include [www.eed.state.ak.us](http://www.eed.state.ak.us), [eed.alaska.gov](http://eed.alaska.gov), [www.asis.eed.state.ak.us](http://www.asis.eed.state.ak.us), and potentially other EED specific websites. In addition to the EED websites listed above, the outage will also mean that several of the Statewide Libraries, Archives, and Museum's websites will be down from Friday, May 18 at 4:30pm until Monday, May 21 at 8:30am. This includes [www.library.state.ak.us](http://www.library.state.ak.us), [library.alaska.gov](http://library.alaska.gov), [www.museum.state.ak.us](http://www.museum.state.ak.us), [museum.alaska.gov](http://museum.alaska.gov), [www.archives.state.ak.us](http://www.archives.state.ak.us), [archives.alaska.gov](http://archives.alaska.gov), and potentially others. In addition to the EED websites, there will be other websites and services that are affected by the outage on Sunday.

### STATE RECOGNITION OF TALKING BOOKS CENTER SERVICE QUALITY

The staff of the Division's Talking Book Center in Anchorage won the Governor's Denali Peak Performance Award in Team Customer Service Excellence. Their nomination form detailed the extra touches they added to their service along with glowing customer comments:

It is common to see Bev, Stephanie, or Cate give an arm for support and walk a visually handicapped patron out to her car. These ladies have personally delivered audio book players to patrons living in Anchorage. Our patrons also commented on the service they receive:

- "This is the BEST government service with the NICEST people. THANK YOU!"
- "I find your service excellent and would recommend YOll to anyone,"
- "I have always received the very best of treatment from the Talking Book Center. No exceptions,"
- "Your staff is the best. I think they could go into business doing customer service training for other agencies. Thank you."

Congratulations to Beverly Griffin, Stephanie Schott and Catherine Remme on this well-deserved award!

### **MORE KUDOS FOR SCOTT CARRLEE**

The honors keep piling up for Scott Carrlee, Curator of Museum Services for the Alaska State Museum. The State of Alaska gave him a Governor's Denali Peak Performance Award Honorable Mention in Individual Customer Service Excellence for 2012. The nomination mentioned a number of Scott's accomplishments and provided this short summary of his service:

In the past seven years, Scott has significantly expanded the museum outreach program. In 2008, he successfully applied for the 21<sup>st</sup> Century Museum Professionals Grant from the National Institute of Museum and Library Services, which allowed for eighteen graduate program interns to work in Alaska museums for ten weeks each over a period of three years - several of whom are now professionally employed in Alaska museums. Scott also oversees the State Museum's Grant-in-Aid program which provides \$102,500 to Alaska museums and museum-related organizations annually. In 2008, he added a "mini-grant" category to the Grant-In-Aid program, and the following year, a third category for museum internship grants. Having three categories under which organizations can apply has significantly expanded the number of museums and organizations who are supported by the Museum's grant program. Scott uses technology to reach across the vast expanses of Alaska. He moved the monthly paper publication for museums to the *e-Bulletin*, which contains numerous articles relevant to Alaska museums and similar institutions. He recently implemented a monthly online *Museum Chat* in which any interested person is able to participate through the use of chat software.

Please join us in congratulating Scott on another well-deserved award.

### **NOW AVAILABLE ONLINE: NEQSURTEK = THE TWO SUBSISTENCE FISHERMEN**

Recently the Alaska Historical Collections added the Central Yup'ik book *Neqsurtek = The two subsistence fishermen* written by Paul Ilutsik and illustrated by Zacharias Slim to the Alaska Digital Archives. To read this item online, visit <http://vilda.alaska.edu/cdm/ref/collection/cdmg21/id/15346>. Please note that this 25MB PDF file may take a significant time to download over slow internet connections.

## NEWS FROM L.A.M.S IN ALASKA

### UPCOMING ALASKA OWL VIDEOCONFERENCES

The Alaska OWL network continues to bring in programming to libraries in Alaska. Here are the week's upcoming activities:

5/22 - The Franklin Expedition presented by the Mariner's Museum to the Craig Public Library.

5/23 - Clash of Armor presented by the Mariner's Museum to the Craig Public Library.

For more information about the Alaska OWL project, visit <http://www.library.state.ak.us/dev/owl.html>. If you're on Facebook, consider "liking" their page at <http://www.facebook.com/pages/Alaska-OWL-Project/286626654693376>.

### TED STEVENS PROJECT YOUTUBE CHANNEL

The Ted Stevens Papers Project now has a YouTube channel featuring video clips of the late US Senator from Alaska. Some are from the Alaska Film Archives and the majority are from the Ted Stevens Papers Project. The channel is available at <http://www.youtube.com/user/tedstevensproject/>. For more information about the Ted Stevens Papers Project, visit <http://stevens.library.uaf.edu>. Hat tip to Rachel Seale of UAF for this item.

## FRIDAY BULLETIN

Linda Thibodeau, State Librarian and Director

Division of Libraries, Archives, and Museums - Alaska Department of Education and Early Development  
PO 110571, Juneau, AK 99811-0571 - Tel: 465-2911 - Fax: 465-2151 - [linda.thibodeau@alaska.gov](mailto:linda.thibodeau@alaska.gov)